

# Warranty Certificate

15 year warranty – 250DL , 350DL,450 &550DL

7 year warranty - 250mm & 400mm Budget Tubular Skylight

10 year warranty - 250mm & 400mm Deluxe Tubular Skylight

5-10 year warranty –Solar roof Fan (5 year Motor / 10 Year others)

12 months warranty- All dimmers, accessories, non-proprietary items.

12 months labour. (carried out by installer)

All **Solar Power** and **Solar hot Water** products- **Refer to manufacturer's policy**- Warranty documents prepared by manufactures and issued to customers on the installation day.

- Subject to the conditions, exclusions and limitations stated herein, SolarBright Pty Ltd warrants that its tubular skylight products ("Product") are free from defects in workmanship and parts for a period as stated above from the date of purchase. This warranty applies only to the first person who purchases the product ("Customer"). Defects that occur within this warranty period, under normal use and care will be repaired or replaced at our discretion, solely at our option with no charge for parts or labour.

- "Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

## Proof of Purchase

This warranty is valid of the original purchase only and is not transferable. Please keep your purchase docket or receipt as proof of purchase and as proof of the date on which the purchase was made.

## Warranty Claim Procedures

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty:

1. The Customer must promptly present a written claim to the Customer Service Manager, Solar Bright Pty Ltd, Unit 1/7 Enterprise Circuit, Prestons NSW 2170
2. The customer must include in the written claim
  - Description of defect (s)
  - Identification of Product (size, design, type)
  - Copy of proof of purchase & completed Warranty card.
3. The Customer must permit Solar Bright to inspect the Product at a time arranged.

## Extent of Warranty

This warranty is limited to defects in workmanship or parts. All defective products or parts will be repaired or replaced at our discretion.

## Exclusions from Coverage

1. Defects or damages arising out from improper handling or cleaning, defective or improper installation (including installation not in accordance with SolarBright installation's instructions).
2. Products installed in or submitted to high heat, high moisture, high vibration
3. Products subjected to high stress such as movement of building components or expansion or contraction of framing structures.
4. Hail damage not covered.
5. Refer to Manufactures policy for all solar power and solar hot water products
6. Accessories, flashing or other installation materials manufactured or sold by persons other than SolarBright.



# - Warranty Registration Card -

To validate your warranty, please complete and return to:  
**SolarBright Pty Ltd ☼ Unit 1/7 Enterprise Circuit ☼ Prestons NSW 2170**  
**Ph: 1300 852 622**

1. Date of Purchase: \_\_\_/\_\_\_/\_\_\_

2. Purchaser's name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

3. Type of dwelling where the product is installed?

Residential

Commercial

4. Please specify the Product purchased?

\_\_\_\_\_

5. Where did you purchase the Product?

\_\_\_\_\_

6. Who installed the Product?

Homeowner

Installer SolarBright

Other, specify \_\_\_\_\_

Visit our website at [www.solarbright.com.au](http://www.solarbright.com.au) to learn about

**Our new innovative products.**